

Welcome to Your New Prescription Benefit Program



Your Prescription Benefit Plan through Capital Rx

When it comes to your health, Capital Rx is with you every step of the way. Our top-tier services and resources are available to help you make the most informed decisions for you and your family.



Using Your Prescription Drug Card at Retail Pharmacies

Please present your new prescription card along with your prescription to any of our 60,000+ retail pharmacies every time you fill your prescription.

Getting a 90-day Supply of Your Prescriptions

If you are prescribed a 90-day prescription for maintenance medications (e.g. long-term conditions like arthritis, asthma, diabetes, high blood pressure or high cholesterol), you could save time and money with mail service.

To get started with mail service, you may either:

 **E-prescribe:** Have your doctor e-prescribe to: Walmart Pharmacy Mail Order 2625.

 **Fax:** Have your doctor fax your prescription to 1-800-406-8976. Faxed prescriptions may only be sent by a doctor's office and must include patient information and diagnosis for timely processing.

 **Mail:** Mail us your prescription and completed order form to: 1025 W. Trinity Mills, Carrollton TX, 75006.

Please note: For prompt delivery, please provide your payment information by mailing in your completed order form or by calling 1-800-236-7563.

Prior Authorization/Step Therapy/Quantity Limit

In order to ensure safe and appropriate use of certain medications, your prescription benefit program may have prior authorization, step therapy, and/or quantity limits for certain medications.

- **Prior authorization** requires you and your physician to obtain approval from Capital Rx prior to medication being dispensed.
- **Step therapy** is when your prescription benefit requires you to try another medication (usually a generic) prior to starting the medication your physician prescribed (usually a brand).
- **Quantity limits** only allow you to receive up to a maximum dosage or quantity for certain medications, based on clinically-approved prescribing guidelines.

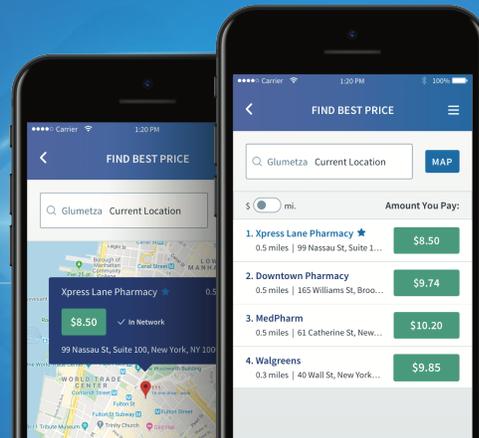
Call customer service at 1-844-722-2779 to determine if your medication(s) are subject to prior authorization, step therapy, and/or quantity limit requirements.

Specialty Medications

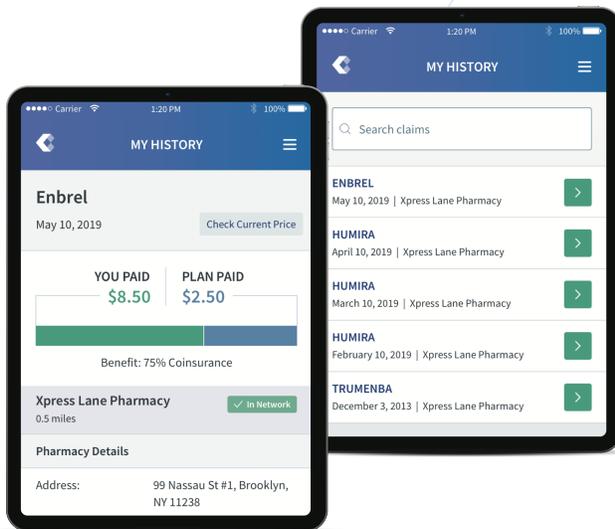
1. Have your doctor e-prescribe to **Walmart Specialty Pharmacy** or fax your prescription to 1-866-537-0877. Make sure your prescriber includes your contact information. If prior authorization is required, your prescriber may need to take extra steps to submit your prescription.
2. A representative from Walmart Specialty Pharmacy will call you to get more information and schedule your first delivery.

Questions? The Member Help Desk is available 24 hours a day, 7 days a week at 1-844-722-2779.

Our new digital portal has all the information you're used to seeing, with added features!



Search "Capital Rx" to download on the app store as of 12/1/2020.



Search for the lowest cost drug at surrounding pharmacies



Find a pharmacy



View your claims history



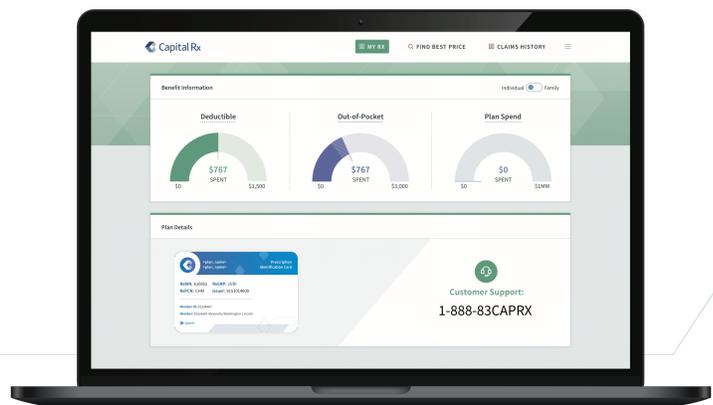
Download a digital pharmacy card



Look up which drugs are covered under your plan



Display accumulators and look up co-pay and coinsurance information



Questions? The Member Help Desk is available 24 hours a day, 7 days a week at <cs_phone_number>.